## Resident Pro Hotel Software

**"Experience counts above all else when designing good software"**

**Resident Pro includes all the important tools you need to manage the hotel, without the hotel managing you. The Professional and Lite Editions of Resident Pro is all you need to run a hotel.**

### A safe pair of hands

My name is Martin Smith and I'm the founder and developer of Resident Pro. Growing up in my parents Hotel from the age of five, I truly understand the challenges running a hotel! Studying business and finance in York, and with twenty years of hotel management, I focus my

knowledge and experience into developing software that simply helps manage the hotel without the hotel managing you.

My ethos behind Resident Pro is to treat customers as "guests" and not "numbers" - my software is a complete system, highly customisable to your individual hotel to improve your workflow and save duplication. Let me help put the right system in place and setup Resident Pro for you.

### The technology behind hotels

Whichever Edition you choose, Resident Pro software naturally flows to enable you to manipulate bookings on a powerful Reservations Chart. You can check guests in and out, build vat invoices, leave special notes, and memo's, add deposits, and use the built-in function diary to enter non-residents, weddings and conferences. Restaurant lists, Housekeeping lists, and Maintenance jobs are available with a couple of clicks of the mouse. And direct mailing, letter writing or email confirmations become a breeze. The Professional Edition also balances your money and keeps historic archives of all your business.

|  | Professional | Lite |
|---|:---:|:---:|
| **Past** | ☑ | |
| **Present** | ☑ | ☑ |
| **Future** | ☑ | ☑ |

If you don't want to limit Resident Pro to one computer, then the Network edition allows you to use it on all your pc's on your Local Area Network at the hotel.

**Windows**

### Best of Both - Windows & Cloud

Logic dictates that your everyday system should be routed within your premises with your staff and guests, and not merely a rented cloud service on someone else's computer. Should your broadband connectivity ever let you down, Resident Pro for Windows will continue to work and is "jam packed" with features. In fact, you have the "Best of Both" because when you are away from Resident Pro you can login to the Roombasket Extranet from any device where you can access the cloud services.

### Softwareworks Studio Extras

A studio of optional tools, are available to integrate your hotel systems. Such as automating "commission free" online bookings on Roombasket, cloud access, channel management, epos links, postcoder, SMS, integrated card payments, self-checkout, and more...

[Explore the Studio](#)

### Low Cost Annual Support

Resident Pro is backed by FREE support for a year with the Professional Edition. Keep your software up-to-date with all the latest developments.

### QUOTATION

*Resident Pro may be all you require to run your hotel. However take a look at the Softwareworks Studio and then contact Resident Pro Ltd for a Quote, or see the Price list.*

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