

Resident Pro Online Bookings

“Most online booking solutions require your constant attention to forever manually update your ever changing availability on the web - and only sell a limited number of your rooms at a time, in case you overbook. They also require that you spend additional valuable time dealing with new incoming bookings. However, Resident Pro makes life much easier...”



“Roomcast” is part of the “Softwareworks Studio” of Resident Pro. It is the link between Resident Pro and the internet, which actually automates the process of selling rooms online. It

automatically keeps your online availability up-to-date, and delivers bookings direct to your Reservations Chart on Resident Pro. This eliminates the time consuming need to forever manually update online sites with your ever-changing availability - allowing you to sell all your different room types, right down to the last room – maximising your online sales potential. Incoming bookings appear in the appropriate rooms on Resident Pro - highlighted PINK.

Bring your website alive!

Choose one or more of these automated links:-



1. Bring your own website alive with

Roombasket - Resident Pro's own online booking service. A special Roombasket Calendar, Shopping Basket and Booking Form, is added to your website, in your existing colour scheme. This allows guests to 'book online' direct. There are no “per booking” commission fees to pay for the business you receive. Instead you simply pay an annual subscription fee for the service. Feel free to use Roombasket on Facebook + Pixel tracking too.

Example

A “commission free” booking comes in from “Roombasket” from your own website. It automatically charts itself on Resident Pro & updates your availability on other links...



2. Booking.com is the European market leader in online hotel reservations, with more than 30 million unique visitors per month. They offer hotel rooms through the internet to both leisure and business travellers worldwide, and promote your hotel through an extensive network of distribution partners. Their model is commission based with no

upfront fees. This 2-way full interface is officially certified by Booking.com.

3. Channel manager combines all your favourite online sites (known as Channels) in one place and therefore allows you to update all your availability and rates fast! Example channels...



Automate your online bookings

- Live updating of your online availability
- Delivers bookings direct to your Reservation Chart on Resident Pro
- Automatically sells right down to your last room
- Links to your own website “Roombasket”
- Links to your favourite agencies and metasearch sites

Online Booking Charges

Optionally, Resident Pro links to “Roombasket”, “Booking.com” & “Channel manager”, so long as you remain a supported Resident Pro user.



1. Roombasket

Commission free online bookings. £310 per annum. Optional postcode lookups, online check-in and self-checkout. Add optional tracking scripts.



2. Booking.com

No annual fee, just a setup fee of £95
Unlike Roombasket you will pay commission to Booking.com for each booking.



3. Channel manager

No annual fee, just a setup fee of £99 plus a 3rd party monthly gateway charge and commission to your agencies.

IMPORTANT: Roomcast is only available to Supported users of Resident Pro.



Resident Pro

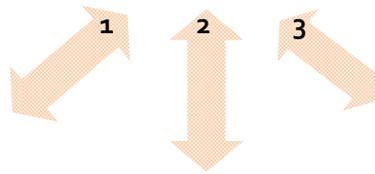
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Online Booking Options



Resident Pro



Roombasket

Roombasket is your own booking engine for your own website designed to work exclusively with Resident Pro.

Roombasket is commission free so you receive 100% of the selling price of every booking! Unlike some other solutions rest assured your guests are never diverted to your competitor's sites. Also it's free to add to an iframe tab inside Facebook etc.

Roombasket sends Instant automatic confirmations and bookings are delivered into Resident Pro. You can apply discounts, use Secret Rates, add a Booking Message, sell extras such as Champagne, flowers etc. and accept coupon codes.

- A flat annual is fee payable to Resident Pro
- No commission, and no setup fee
- Smartphone & mobile friendly
- Optional online check-in and self-checkout
- Optional tracking scripts



Booking.com

Booking.com is Europe's largest online reservation system.

You simply pay Booking.com commission for every booking you receive.

A direct link to Booking.com is available without having to pay to use a Channel Manager (alternatively, you can use Booking.com via the Channel Manager). Resident Pro keeps Booking.com automatically up to date with your availability and receives bookings too!

- Commission is payable to booking.com
- An initial setup fee is payable to Resident Pro for the link, thereafter the link is FREE to supported Roombasket users
- For non-Roombasket users, there is a flat annual fee
- Separate PULSE app recommended

Channel Manager



The Channel Manager is an online Portal that combines all your other sites into one manageable place. With just 1 set of rates and availability this saves you time and maximises your revenue streams.

Resident Pro keeps these sites automatically up to date with your availability and receives bookings too!

- Commission is payable to the individual channels (the sites you use such as Expedia, Booking.com)
- An initial setup fee is payable to Resident Pro for the link, or annual for non-Roombasket users
- A flat annual fee is payable to the Channel Manager
- Email notifications are sent to you for all bookings

“Resident Pro’s own online booking service can bring your website alive. Your bookings go straight from your website, directly into your Reservation Chart on Resident Pro, and your website availability is kept up-to-date automatically. Your guests receive instant confirmations, and you can change your prices on demand...”

Bring your website alive!



Truly automated online availability. When a booking is made or changed on Resident Pro your website availability is updated. No more manual or scheduled uploads necessary. Roombasket will just work on all devices: pc's, tablets and smartphones.



The screenshot shows the 'THREE SHIRES INN' booking page. It features a calendar for November 2019 with room rates for various dates. A legend indicates green for 'available' and orange for 'last one!'. The interface includes search filters for '2 people for 1 night' and options for 'Rates' and 'Notice...'. The total price shown is £0.00.

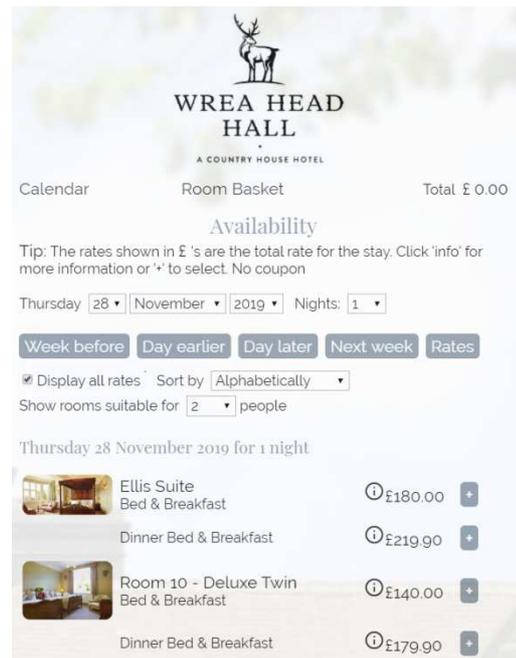
Descriptions and pictures - Rooms and rates can be fully described, and a picture of the room type is displayed in thumbnail view, and detailed view. The maximum sleeping capacity of rooms allows the guest to find the room they want, quicker. For instance, guests can see right away from the Calendar if a particular room is available.

Daily pricing and restrictions - Prices and Discounts are easily set for any room, on any rate, with restrictions such as minimum number of nights, room rate closure, and single occupancy prices.

Choice of rates - Rooms can be sold on more than 1 rate basis. For example, you can sell "bed and breakfast", "dinner bed and breakfast", or "room only" rate - all for the same room - even if you only have 1 room left. Secret rates can also be setup.

Bookings chart themselves - Incoming Online bookings automatically appear on the Reservations

Chart, on Resident Pro, in PINK, in the right room, on the right day.



The screenshot shows the 'WREA HEAD HALL' booking page. It features a 'Room Basket' section with an 'Availability' tip. The basket contains three items: 'Ellis Suite Bed & Breakfast' (£180.00), 'Dinner Bed & Breakfast' (£219.90), and 'Room 10 - Deluxe Twin Bed & Breakfast' (£140.00). The total price is £549.90. The interface includes search filters for 'Thursday 28 November 2019' for '1 night' and options for 'Week before', 'Day earlier', 'Day later', 'Next week', and 'Rates'.

Interactive basket - Totals and grand totals of selected rooms added to the basket. The basket can be viewed at any time, and amended before proceeding to book.

Booking message - Add your own message button to the booking process to get across a message.

Extras - Upsell your rooms with extras such as champagne, flowers, parking or breakfasts.

Instant confirmation - Guest receives an instant auto-reply email which confirms their reservation with a unique online 'booking number'. At the time of booking, the rooms booked are automatically closed out, online. Optional pre-Arrival notifications by email and SMS will prompt your guests to check-in online no matter how the booking was made.

Online card payment - Cards are validated on the booking form, or online card payments can optionally be taken online at the time of booking straight into your bank account. Optionally, any guest can self-checkout (Stripe account required).



Secure booking form and coupon - Rooms selected are summarised on the Booking form. and coupons codes can be setup to either discount the total or include a freebie.