Price List: July 2022

PROFESSIONAL EDITION	PRICE	OTHER FREEBIES		
Resident Pro "Professional Edition" with up to 10 rooms	£999 + VAT	FREE Call logging*	FREE Sage Xero exports	FREE Annual support and upgrades for twelve months
11 rooms	£1,049	""	""	""
More rooms…	Add £50 per additional room			
14 rooms	£1,199	""	""	""
15 rooms	£1,249	""	""	""
20 rooms (remember, add £50 per additional room)	£1,499 + VAT	""	""	HALF PRICE Network module for orders over £1,500
22 rooms	£1,599	""	""	""
25 rooms	£1,749	""	""	""
30 rooms	£1,999	""	""	""
35 rooms	£2,249	""	""	""
40 rooms	£2,499 + VAT	""	""	FREE Network module for orders over £2,500
45 rooms	£2,749	""	""	""
50 rooms	£2,999	""	""	""
Over 50 rooms…	Add £20 per additional room			
55 rooms	£3,199	""	""	""
65 rooms	£3,299	""	""	""
80 rooms	£3,599	""	""	""
Up to 250 rooms, caravan park "pitches" or multi sites & chains	Please call	""	""	""

SMALL GUEST HOUSE EDITION	PRICE	FREEBIES
Resident Pro "Small Guest House Edition" with up to 5 rooms	£464 + VAT	Free support and upgrades for six months
6 rooms	£499	""
More rooms…	Add £35 per additional room	
17 rooms	£869	""

Prices exclude VAT. All prices are subject to VAT at the prevailing rate

INSTALLATION OPTIONS	
Option 1: Onsite setup and training Working with key members of your staff, and reception team. Typically two days or less, depending on your individual requirements, location and software required	Chargeable per day + travel costs
Option 2: Remote setup Based on information you supply on a Questionnaire, your pc will be remotely accessed and Resident Pro is setup on your behalf	£150 +£25 per additional pc if networked
Option 3: No setup (self setup, Handbook provided)	FREE

SOFTWAREWORKS STUDIO EXTRA'S	
Worldpay Total PED Integration Process card payments and tokenise card details in Resident Pro with a USB PinPad from Worldpay	Worldpay POA (free link - more details on request)
postcoder® authorised partner PostCoder Web - Lookup UK addresses Annual credit packs	From £120 pa (2500 lookups) Roombasket from £20 pa (250 lookups)
Cashdrawer module with Posiflex Cash Drawer USB Model CR-4015 Dimensions 428mm(W)x460mm(D)x100mm(H)	£150 (includes software module and uk mainland delivery) - fitting not included
Network Module (not per pc)	£450
FREE built-in Call logger software. Small setup fee applies, but this is waived for "Onsite" setup & training installations	£25 / *£0
EPOS interface for compatible machines	£150
ClockClick Optional Magnetic Card Reader (RS232) and cards not supplied	£129 (rs232 card reader approx. £99 not supplied)
Roombasket Commission-free Online Bookings for your website. Optional online card payments with Stripe	£310 pa – No Commission! + Optional Payment Gateway to Stripe (free link).
Booking.com direct link Link to euro-market leader Booking.com – if using no other agencies	£95 setup + FREE monthly subscription for supported "Roombasket" users
Roomcloud Channel manager links Cherry pick 150+ online travel agancies (OTA's) and metasearch sites such as Expedia, AirB&B, Google, Tripadvisor, Booking.com, Synxis (GDS) etc.	£99 setup + FREE to supported "Roombasket" users + annual "per channel" charges always apply - details on next page

OPTIONAL SUPPORT OPTIONS
Small Guest House Edition - £300 + VAT per annum, or 12 monthly standing order payments of £30.00 per month.
Professional Edition - £375 + VAT per annum, or 12 monthly standing order payments of £37.50 per month.
Network Version (Any Edition) - If you use more than 1 pc per site, £395 + VAT per annum, or 12 payments of £39.50 per month.

"A small price to pay to keep your software up-to-date, and bug free, with a safety net of support from someone at the other end of the phone"

OPTIONAL CHANNEL MANAGER	
Roomcloud Channel Manager Bring all your Online Travel Agency (OTA) sites together into one place, and link to Resident Pro to automate the whole process. Roomcloud links to a choice of over 150 sites such as Expedia, AirB&B, Booking.com, Synxis (GDS) and many more. The annual fee is based on the number of sites (channels) linked...	One off setup fee £99 + VAT for Roombasket Users Or £250 pa if you don't use Roombasket **+ annual Channel Manager fee for each site used (prices below)...**
Price for Only one channel	£210 per annum
Up to two channels (for example, Booking.com and Expedia)	£335 per annum*
Up to three channels	£400 per annum*
Over three channels	Add £55 per extra channel*
Metasearch supplements Linking Metasearch engines is slightly more complex than OTAs. They are classed as channels in the prices above but most carry a £10 supplement, e.g. Trivago CPS, Trivago Fast Connect, Tripadvisor Tripconnect and Instant Booking, and Google Hotel Ads. Google Free Booking link is a £50 supplement.	*When using more than 1 channel, most metasearch sites carry a £10 supplement e.g. add Tripadvisor as a channel plus £10. Google Free Booking Link carries a £50 supplement
Price example 1: 3 channels (2 x OTA sites Booking.com, Expedia and 1 x Metasearch site Tripadvisor) **Price example 2:** 2 channels (1 x OTA site Booking.com, 1 x Metasearch Google Free Booking Link)	£400 + £10 supp. = £410 £335 + £50 supp. = £385

Channel Manager Notes

- You must setup your account with the site before we add them to the Channel Manager
- You pay commission to all your sites as usual
- You pay Roomcloud directly for any metasearch commissions or PPC's (e.g. Google Ads)
- With Google Free Booking links, if you move this to Google Hotel Ads, then the following year the above Metasearch supplement will reduce
- You must be a supported user of Resident Pro to use the online booking links
- If you stop using a site there can be no refund and no channel substitution
- Roomcloud send you an email each time a new booking is made. You can login to the Roomcloud extranet to check bookings, prices, and handle guest reviews in one place

OR BOOKING.COM ONLY	
Booking.com A direct certified link between Resident Pro and Booking.com. No channel manager is required for this direct XML link. If you plan to use the above Channel Manager then you do not require this direct link (Booking.com is a channel inside your channel manager). If you do use this link, you should download the Booking.com PULSE app on a smartphone or tablet, to get notified of new bookings because you receive no emails.	One off setup fee of £95 + FREE (no annual fee) for supported "Roombasket" users Or £250 pa if you don't use "Roombasket"

NB. You need to be a supported user to use the online booking links. Prices exclude VAT. All prices are subject to VAT at the prevailing rate. Visit www.softwareworks.co.uk for specifications.

Abbreviations
POA = Price on application OTA = Online Travel Agency (e.g. Booking.com, Expedia)
PMS = Property Management System (e.g. Resident Pro) GDS = Global Distribution System